State of Florida Account Participating Agencies and Departments Payroll Deduction Code 0300 Mail To: New York Life Group Benefit Solutions P.O. Box 16491 Pittsburgh, PA 15242-0791 1-800-238-2125 Toll Free Claims administered by New York Life Group Benefit Solutions

State of Florida Group Long Term Disability Claim Form



Life Insurance Company of North America

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Group Long Term Disability Initial Claim Submission Instructions

Instructions For Employee:

- Page 3, Employee Statement: Answer all questions, date, and sign the form. Attach valid proof of your age, such as a copy of your Driver's License or Birth Certificate.
- Page 4, Disclosure Authorization Form: Read, sign, and date the authorization to release information form.
- Mail completed forms and proof of your age to: New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 15242-0791.

Additional Instructions For Employee:

- Page 5, Employer/Administrator Statement: Complete lines <u>1 and 2 only</u>, and forward the form to your Employer/ Administrator for completion.
- Page 6 and 7, Physician's Statement: Complete <u>Patient/Insured section only</u>, and forward to your Physician for completion.

Instructions For Employer/Administrator:

- Page 5, Employer/Administrator Statement: Answer all questions, sign and date the form.
- Attach a copy of the Employee's Job Description.
- Attach a copy of the Employee's Pre-Disability Payroll Statement.
- Mail completed form and supporting documents to: New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 15242-0791.

Instructions For Attending Physician(s):

- Pages 6 and 7, Attending Physician's Statement: Answer all questions, sign and date the form.
- Mail completed form and supporting documents to: New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 15242-0791.



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State of Florida Group Long Term Disability Claim Form

Employee Instructions:

 Answer all questions, date, and sign the form. Attach valid proof of your age, such as a copy of your Driver's License or Birth Certificate.

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 Mail completed forms (Page 3 & 4) and proof of your age to: New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 15242-0791.

NEW YORK FRAUD WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

<u>CAUTION</u>: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *Arizona, California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Louisiana, Maryland, Minnesota, New Jersey, Oklahoma, Oregon, Pennsylvania, Puerto Rico, Rhode Island, Tennessee, Texas, Vermont, Virginia or Washington.*

New Jersey, Oklanoma, Oregon, Pennsylv	anna, Puerto Rico, R	noue isiana, i	rennessee, i	exas, vern	<i>ιοπι,</i> νι	rginia o	r wasnington.
	To Be Complet						
Please type or print. Be su Use separat	re to answer all c e piece of paper	juestions - fa to complete	ailure to de answers if	o so may o necessar	delay y 'y.	your cla	im.
Name (Last, First, Middle Initial)			Social Securi	ty Number	Sex	🗆 F	Date of Birth
Mailing Address (Address where you may be re	eached during the nex	t six months) ((City, State, Zij	o Code) Pl	none Nu	mber (In	clude Area Code)
Are you married, or do you have a domestic p Do you have any children under age 25?	Yes No Do	you have any h		hildren (reg	ardless	of age)?	Yes No
Name	Relationshi	ip	Gender	Date of	Birth	Social	Security Number
1.			M F				
2.			M F				
3.			□M □ F				
4.							
5.							
List states in which you may be liable for filing	tax returns	I				I	
Date of accident or beginning of sickness	First da	te you were un	able to work		Date yo	ou plan to	return to work
Please describe in your own words what is wro	ng with you (if accidei	nt, or work-rela	ted, describe	circumstanc	es)		
Names of All Attending Physicians Consulted fo	r the Disability	Complete	Address	Pho	one Num	iber D	ate First Consulted
Names of Hospitals		Complete	Address		Date	e Enterec	I - Date Discharged
Have you applied for Social Security Benefits? If yes, please attach a copy of your Social Security applied, please do so as soon as possible. If your security or eligible to receive: Yes No Yes No Salary Continuance Yes No Yes No State Disability Benefits Yes No Yes No	nt Benefits surance (PIP) e (please identify)	\$ Amo	ount/Frequenc	су 	Dat	e Began	Date Paid Thru
(Payroll Deduction Code 0262) [Yes] No	If Yes, does this						
I Certify that the Foregoing Information i Signature of Employee:	s True and Correct.					Date:	
	_	2 (2					



Disclosure Authorization

Claimant's Name:

NOTE: This authorization is designed to comply with the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and relates to information necessary to administer benefits and services under Employer's employee health and welfare plan(s) ("the Plan") and statutory and/or private leave of absence or job accommodation programs. "Employer" is defined to mean your employer, or your family member's employer to the extent benefits, services, or leave are being sought under your family member's employer's Plan. You are not required to sign the authorization, but if you do not, the Plan, insurers or other providers may not be able to process your (or your family member's) request for benefits or services under the Plan or statutory and/or private leave of absence or job accommodation programs.

AUTHORIZATION

I authorize any physician, medical professional or other health care provider, hospital or other medical facility; pharmacy; health plan; other medically related entity; rehabilitation professional; vocational evaluator; employee assistance plan; insurance company, reinsurer, health maintenance organization, third party administrator, broker or other insurance service provider, or similar entity; the Medical Information Bureau; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization or agency, including the Social Security Administration; social security disability advocate or representative; financial institution, accountant or tax preparer; consumer reporting agency; and employer or group policyholder that has information about my health, prescriptions, financial, earnings or employment history, or other insurance claims and benefits, to provide access to or copies of this information (whether by written, telephonic or electronic means) to Life Insurance Company of North America; New York Life Group Insurance Company of NY (Life Insurance Company of North America and New York Life Group Insurance Company of NY shall be collectively referred to as "Insurance Company"); and any other individual or entity (including nonaffiliated third parties) that provides services to or insurance benefits on behalf of the Plan and/or Employer's statutory and/or private leave of absence or job accommodation programs. If I am also covered by Cigna Health and Life Insurance Company or its affiliates ("Cigna"), I authorize Insurance Company to disclose the health and other information described above to Cigna to assist me with my health coverage and to provide its services and benefits. This information will be shared to coordinate benefits and provide other services to you.

Information about my health may relate to any disorder of the immune system including but not limited to HIV and AIDS; use of drugs or alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes or genetic information.

I agree and understand that any information obtained with this authorization may be used and disclosed for the following purposes: 1) evaluating and administering coverage, including any claim for benefits, or otherwise providing services related to or on behalf of the Plan; 2) evaluating and administering services related to Employer's statutory and/or private leave of absence or job accommodation programs; 3) determining my eligibility for any governmental benefits similar to or that coordinate with benefits available to me under the Plan and assisting me in applying for such benefits; and 4) evaluating and administering benefits or services under any other plans sponsored by or offered through Employer such as health management, disease management, wellness, or employee/member assistance programs.

I understand that the information disclosed under this authorization is subject to redisclosure and may no longer be protected by HIPAA or other federal regulations governing the privacy of health information, although it may continue to be protected by other applicable privacy laws and regulations. I further understand that if any information is used for services relating to Employer's leave of absence or job accommodation programs, that information may be disclosed to Employer at any time. Additionally, I understand that information may be disclosed to the employee who elected my coverage or submitted a claim for benefits under my coverage, or requested leave.

This authorization shall be valid for 12 months or the duration of my claim for insurance benefits, whichever is longer. I also understand that Insurance Company will maintain a copy of this authorization, and that I am entitled to a copy of this authorization and a photographic or electronic copy of it is as valid as the original.

I understand that I do not have to give this authorization. If I choose not to give the authorization - or if I later revoke - I understand that the Plan, insurers, or other providers of services or benefits related to the Plan or Employer's statutory and/or private leave of absence or job accommodation programs who rely on this authorization may not be able to evaluate or administer any request for benefits, coverage or services and that any request for benefits, coverage or services may be denied as a result. I may revoke this authorization by sending written notice to the Claim Manager handling the claim.

(Claimant's Signature)	(Date Signed)
(Print Name)	(Date of Birth)
I signed on behalf of the claimant as	(indicate relationship). If Power of Attorney Designee,

Guardian, or Conservator, please attach a copy of the document granting authority.

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State of Florida Group Long Term Disability Claim Form

Life Insurance Company of North America

Employee Instructions:

• Complete <u>lines 1 and 2 only</u>, and forward the form to your Employer/Administrator for completion. **Employer/Administrator Instructions:**

- Answer all remaining questions, sign, and date the form.
- Attach a copy of the Employee's Job Position Description and Pre-Disability Payroll Statement.
- Mail completed form and supporting documents to:

New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 1524	2-0791
----------------------------------------------------------------------------	--------

	This Se	ection T	o Be Con	nplet	ed b	y the Employ	/ee		
Name (Last, First, Middle Initial)						Social Security N		ip Policy 7 2500	y Number
Employee's Address	C	ity				State Zip Code	Phone	Numbe	r (Include Area Code)
The Remaining S	ections of T	his Fori	m Are To	Be C	Comp	leted by the	Employer/	Adm	inistrator
5			ease Com						
Date of Full Time Employment	Effective Date (Payroll Deduct			erage	Nan	ne of Department,	/Agency		
Basic Earnings Weekly	Monthly	Date of La in Earning	ast Change js		Last Da	ate(s) Worked N	umber of Hours	s Date	e(s) Returned to Work
Please Verify the Following:	Full Time	Н	lours per we	ek wor	ked: _	Wa	age/Salary		
Has Employee Been Terminated	? 🗌 Yes 🗌 No	If Yes, [Date	Reaso	n				
Percentage of Employee Contribution Disability Premium (see Internal Section 105(a) and Regulations	Revenue Code	%	· · ·	Contr tax o	_	ns Were Made On] Post-tax Basis	: Premium Pa	id Thro	ugh Date
Was Salary Continued Beyond La	ast Day Worked?		If Yes, \ \$	Neekly	/ Amou	int	Paid Throug	lh	
Has Employee Received Short Te	erm Benefits?		If Yes, \ \$	Neekly	/ Amou	Int	From		Through
Has Employee Received State Di	sability Benefits?)	If Yes, \ \$	Neekly	/ Amou	int	From		Through
Has Employee Filed a Workers' C If yes, approved or per	•		If Yes, \ \$	Neekly	/ Amou	int	From		Through
Name and Address of Workers' (Compensation Ca	arrier and V	Norkers' Con	npensa	ation C	laim Number			
Is Employee Eligible If Yes, Mo for Group Pension?	onthly Amount	Employee	% Contribut	ion E	Effectiv	ve Is	this a:		
Yes No \$		To Pensio	on a	%			Disability Dension	Early Retirer	ment 🗆 Normal Retirement
List Any Other Source of Income	e to Which the E	mployee is	Entitled as a	a Resu	lt of th	is Disability			
Occupation (Attach Job Descript	ion if Available:	If Not, Des	scribe Job Du	ities B	elow)				
Was employee's job primaril As closely as possible, please es SittingStanding *If job duties require lifting or c	timate the perce	Climbi	spent (total ngSt	percer ooping	ntage r	Bending	-	Liftir	ng <u>Carrying</u> *
Is this individual covered under (payroll deduction code 0262)?	a life insurance	policy prov	/ided by a LI	NA/Ne	w York				
Remarks									
Employer/Administrator					Divis	sion			
Address					1		Telephone Nun	nber	Fax Number
Authorized Representative Print:		Sigr	nature:						Date



Life Insurance Company of North America

State of Florida Group Long Term Disability Claim Form

Employee Instructions:

Complete Patient/Insured section only, and forward the form to your Physician for completion.

Physician Instructions:

- Answer all remaining questions, sign, and date the form.
- Mail completed form and supporting documents to:
 - New York Life Group Benefit Solutions, P.O. Box 16491, Pittsburgh, PA 15242-0791.

NEW YORK FRAUD WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

<u>CAUTION</u>: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *Arizona, California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Louisiana, Maryland, Minnesota, New Jersey, Oklahoma, Oregon, Pennsylvania, Puerto Rico, Rhode Island, Tennessee, Texas, Vermont, Virginia or Washington.*

Physician's Statement of Disability (Please Print)

Please complete all relevant sections as thoroughly as possible and include medical documentation to support your findings.

		Th	is Section Is To	Be Co	ompleted by the Pa	atient/Insu	red	
Na	me			Empl	oyer Name		Soc	ial Security Number
Ad	dress	s (Street)		. (0	City)		Sta	te Zip Code
		Policy Number	Telephone Number	Occup	ation			Date of Birth
V	DT2	.500						
		The Remaining	g Sections of this	s Fori	m Are To Be Comp	leted By Yo	our Physician	(s)
1.	Dia	gnosis (Including any con	nplications) (a)	Diagnos	sis (Include ICD or DSM Co	ode)		
	(b)	Subjective symptoms						
	. ,							
	(c)	Objective findings (Please a	ttach conice of current	V	EVC'a Laboratory Data a	and any clinical f	findings as applical	
	(c)	Objective findings (Flease a		. ^-iay5,	EKG S, Laboratory Data a		iniuings as applica	Jie.)
		A		.				
	(d)	Are symptoms consistent wi	ith the clinical findings	· []	Yes 🗌 No, explain			
	(e)	Is illness work related?						
	(f)	If pregnancy please indicate	e: LMP:		EDC:	A	ctual Delivery:	
2.		es of Treatment						
	(a)	Date patient first visited you		-				
	(b)	Date patient first unable to						
	(c)	List frequency and date(s) p	batient was examined f	or this	accident/illness:			
	(d)	Date of last visit: (Month/Day	//Year)					
3	• •	ure of Treatment (Includi	-	ations	prescribed if any)			
		Hospitalization on: (Month/Da		aciono	Through	(Mo	nth/Day/Year)	
	(b)	Surgery on: (Month/Day/Year,)		Type of Surgery:			
	(c)	Name and Address of Hospit	tal					
	(d)	Medicatio	ns		Туре		Do	sage
				_				

4. Physical	Limitations /	If Applicable: In a	n 8-hour work day is you	Ir patient able to:	
	0 hours	up to 2.5 hours	up to 5.5 hours	greater than 5.5 hours	Cardiac - If applicable
Climb					(American Heart Association)
Balance					Class 1 - No Limitation
Stoop					Class 2 - Slight Limitation
Kneel					Class 3 - Marked Limitation
Crouch					Class 4 - Complete Limitation
Crawl					Blood Pressure (last visit)
Reach					
Walk					
Sit Stand					
Please indic				heavy) of your patient to:	
		Carry	Push		
-			-	bs. maximum, 10 lbs. frequent	
Medium =	50 lbs. maximu	im, 25 lbs. frequently	, up to 10 lbs. constantl	y. Heavy - 100 lbs. maximu	um, 50 lbs. frequently, 20 lbs. constantly.
5. Mental I	mpairment / 1	If Applicable - Plea	ase complete the followir	ng (incomplete information wil	l delay claim processing):
	-				
	Current GAF:		Highest GAF		Baseline:
Additional	I Comments:		in past year:		
6. F	Return to Wor	k Status	Pati	ent's Regular Occupation	Any Other Occupation
•••••••					
•••••••	Return to Wor Is patient able to		F	ull-time	Full-time
•••••••			F		Full-time
•••••••	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to		F	ull-time	Full-time
When wa	s patient able to	o go to work?	F	ull-time Month/Day/Year	Full-time
When wa	s patient able to	o go to work?	F	ull-time	Full-time
When wa	s patient able to	nt):	F	ull-time Month/Day/Year	Full-time
When wa	s patient able to	nt):	F	ull-time Month/Day/Year	Full-time
When wa 7. Remarks Physician N Address: (S)	ame (Please Pri	int): e, Zip Code)	☐ F ☐ P	ull-time art-time Month/Day/Year Degree and	Specialty:
When wa	ame (Please Pri	int): e, Zip Code)	F	ull-time art-time Month/Day/Year Degree and	Full-time
When wa 7. Remarks Physician N Address: (S)	ame (Please Pri	int): e, Zip Code)	☐ F ☐ P	ull-time art-time Month/Day/Year Degree and	Specialty:
When wa 7. Remarks Physician N Address: (S)	ame (Please Pri Treet, City, State Number:	int): e, Zip Code)	☐ F ☐ P	ull-time art-time Month/Day/Year Degree and	Specialty:

Important Claim Notice

Arizona Residents: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

California Residents: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defrauding or attempting to defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the Department of Regulatory Agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kansas Residents: Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, may be guilty of insurance fraud determined by a court of law.

Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Maryland Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Oklahoma Residents: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Oregon Residents: Any person who includes any false or misleading information on an application for an insurance policy, may be guilty of fraud and may be subject to civil or criminal penalties if intentional and material to the risk assumed.

Pennsylvania Residents: Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico Residents: Caution: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Vermont Residents: Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

Virginia Residents: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.

Washington Residents: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.